HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

**** Highest Performance in STAR

± Lowest Performance in STAR

	Amerigroup	Molina Healthcare	Parkland Healthfirst
Overall Health Plan Quality	***	**	***
Experience of Care	**	*	***
People get the care they need without problems or long waits	***	★ No rating [†] ★	*** *** ***
Doctors listen carefully, explain clearly and spend enough time with people	No rating ⁺		
People give high ratings to their personal doctor	***		
People give high ratings to the health plan	***	*	***
Staying healthy	***	**	**
Women get checkups during pregnancy	**	**	***
New mothers get checkups after giving birth	****	**	****
People get regular yearly checkups	***	*	**
Women get regular screenings for cervical cancer	***	**	***
Common Chronic Conditions	***	***	***
People get care for depression and constant low mood	**	***	**
People get care for diabetes	****	**	***

⁺ If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.



DALLAS AREA

RELEASE DATE: MARCH 2020 DALLAS SERVICE AREA

Report card for STAR health plans for adults

How do the health plans measure up?



Health plans in your area

Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Parkland Healthfirst	(888) 672-2277	https://parklandhmo.com

