

**03/26/2020**

## **COVID-19 Guidance: Fair Hearing Determination Extensions**

*The following flexibility will end with the ending of the public health emergency, on May 11, 2023. For updated guidance, view the MCO Notice posted on March 10, 2023 titled: "Update to COVID-19 Accommodations for the Member State Fair Hearing Process".*

*The notice was updated on March 10, 2023, to reflect the new extension date.*

### **Background:**

In response to COVID-19, HHSC is informing STAR, STAR Health, STAR Kids, and STAR+PLUS MCOs, Dual Demonstration Medicare-Medicaid Plans (MMPs), and DMOs that HHSC is allowing extensions on fair hearing determinations made by HHSC.

### **Guidance:**

HHSC normally resolves fair hearings within 60 - 90 days of the date HHSC receives a request for a fair hearing.

HHSC is extending the timeframe to allow HHSC **120 days** to make a fair hearing determination for determinations due to be made through **the end of the public health emergency, May 11, 2023.**

### **Additional Information:**

HHSC will continue to monitor the situation and will release additional guidance if needed.

### **Contact:**

[MCO\\_COVID-19\\_Inquiries@hhsc.state.tx.us](mailto:MCO_COVID-19_Inquiries@hhsc.state.tx.us)

**Type:** Informational

**To:** CHIP; CMDS; DMO; MMP; STAR; STAR+PLUS; STARHEALTH; STAR\_KIDS

**From:** Policy