

05/11/2023

HHSC Requires Pharmacies to Update Email Addresses in PEMS

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) recently notified pharmacy providers and asked they update and keep their email addresses current in the Provider Enrollment and Management System (PEMS).

Key Details:

VDP requests MCOs remind their network pharmacies to review and, if necessary, update their email addresses in PEMS. Pharmacies without a correct email address may not receive timely enrollment-related notifications from TMHP. In addition, pharmacies that marked TMHP notifications as spam or have blocked TMHP notifications will no longer receive TMHP notifications. TMHP has the following resources available to assist pharmacies:

- [Verifying an Email in PEMS](#)
- [Preparing for PEMS Guide](#)

Pharmacies can call the TMHP Contact Center at 800-925-9126 for more assistance.

Resources:

tmhp.com/news/2023-04-27-reminder-provider-email-addresses-must-be-current-pems

Contact:

vdp-enrollment@hhsc.state.tx.us

Type: Informational

To: CHIP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: VDP