

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.



	Amerigroup	Molina Healthcare	Parkland Kidsfirst
<b>Overall Health Plan Quality</b>	★★★★	★	★★★★★
<b>Experience of Care</b>	★★	★★	★★★★
Children get care as soon as they need it	★★★	★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★	★★★	★
Parents give high ratings to their child's personal doctor	★★★	★	★★★★★
Parents give high ratings to the health plan	★★★	★★★	★★★★
<b>Staying healthy</b>	★★★★	★	★★★
Children and teens get regular checkups	★★★★★	★★	★★★
Children and teens get their vaccines	★★★	★	★★★★
<b>Common Chronic Conditions</b>	★★★★	No rating <sup>†</sup>	★★★★
Children get medicine for asthma	★★	No rating <sup>†</sup>	★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★★	No rating <sup>†</sup>	★★★★★

<sup>†</sup> If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

## Report card for **CHIP** health plans

### How do the health plans measure up?



#### Health plans in your area

Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
Molina Healthcare	(866) 449-6849	<a href="https://www.molinahealthcare.com/members/tx/en-US/">https://www.molinahealthcare.com/members/tx/en-US/</a>
Parkland Kidsfirst	(888) 814-2352	<a href="https://parklandhmo.com">https://parklandhmo.com</a>

